

Anthony Williams

anthony11.williams@famu.edu | (941) 585-7077

EDUCATION

Florida A&M University, Tallahassee, FL
B.S. Information Technology, **GPA 3.0**
Graduation Date: May 2023

OBJECTIVE

A highly motivated student who is seeking an opportunity that will allow me to utilize my knowledge, interpersonal and technological skills to accomplish your company's goals.

TECHNICAL SKILLS/PROJECTS/CLASSES

C++, C#, Pearl, Microsoft Suite 365, Wiring techniques, **Azure DevOps, Atlassian products**

Window Server 2019 Jun 2022–Present

- Configured or added the role of IIS services to host my portfolio website using my own domain name
- Building the website with HTML, CSS

Raspberry Pi APR 2021–May 2021

- Configured to be my DNS server adding increased filtering to prevent ads on specified devices.
- Configured as my VPN server to allow connection to my local network when on the go.

Relevant Coursework:

Developed a disaster plan while implementing risk management for hot, cold, and warm sites.

EXPERIENCE

Team Member, Gaines Street Pies • Tallahassee, FL 02/2020 - Present

- Followed recipes and any delicious requests to prepare high-quality, delicious meals.
- Followed instructions on prepping food such as meats, sauces, and bakeries.
- Trained as an assisting manager making delivery orders as well as micromanaging.

Intern, Syntech • Tallahassee, FL 04/2021 - 05/2022

- Worked in a help desk tier 1 role in answering phone calls, troubleshooting using a ticketing system on problems such as printer errors, saving issues, and virtualization environments in vSphere.
- Mitigating the spread of malware once known in the building. By using tools such as Malwarebytes
- Imaging devices through PXE Boot or a flash drive
- Documented the server room using Visio images
- Fluke products such as a port scanner or ethernet testing for identifying Vlans and Switches
- Atlassian products such as Jira and Confluence for a ticketing system and project management
- Azure DevOps for networking project management, and Wasp inventory management software tool

Packing Shipper, DivvyUP • Tallahassee, FL 10/2019 - 01/2020

- Prepared shipments for storage through careful packing, sealing, and labelling of materials.
- Input weights, charges, discrepancies, and other data in shipping easy software.
- Working in a fast-paced environment

Clubs

Black Data Processing Association (BDPA), Information System Audit Control Association (ISACA)